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August 5, 2025

Lindsey Perry, CPA, CFE Auditor General 2910 N. 44th Street, Suite 410 Phoenix, AZ 85018-7271

## Dear Ms. Perry:

Attached is the Arizona Department of Corrections, Rehabilitation and Reentry's response to the Arizona Department of Corrections, Rehabilitation & Reentry's Annual Compliance Review of Specific Statutory and Policy Requirements pursuant to Arizona Revised Statutes §41-1610.02.

Thank you for the opportunity to respond. If you have any questions, please do not hesitate to contact my office.

Thank you,

Ryan Thornell, Ph.D.

Director

**Chapter 5**: The Department failed to enter postsecondary education enrollment and completion data into ACIS for approximately 18 months and lacks a documented process for doing so, increasing the risk that it does not release some inmates early as required by statute.

Department response: The Auditor General's finding is Agreed to

Response explanation: The position was frozen for 18 months, and when we were allowed to hire, we filled the position and updated the data—no inmates were negatively impacted.

**Recommendation 1:** Develop and implement documented processes and/or guidance that include steps and time frames for collecting and accurately entering all postsecondary education program data and specify roles and responsibilities for these steps.

Department response: The audit recommendation Agreed to

Response explanation: This responsibility is outlined in the Education Program Manager's job description, and the entries are expected to occur on a monthly basis.

**Recommendation 2:** Develop and implement documented processes and/or guidance that require a risk-based supervisory review of postsecondary education data entry to ensure data is timely entered.

Department response: The audit recommendation Agreed to

Response explanation: EPCRR will create a standard work document that describes the steps and deadlines for entering college enrollment and completion data into ACIS. The Research Department will provide a monthly college data report that EPCRR administrators will use to ensure the information is entered and updated by the established monthly deadline.

**Recommendation 3:** Enter all postsecondary education program data into ACIS, including data after September 2023, as required by its documented processes and/or guidance.

Department response: The audit recommendation Agreed to

Response explanation: Completed, and data is updated monthly.