

PROGRAM FACT SHEET

Arizona Department of Transportation—Motor Vehicle Division Enforcement Services Program

Services:

Enforcement Services is one of three programs in the Motor Vehicle Division (MVD) of the Arizona Department of Transportation (ADOT). It utilizes certified peace officers to enforce transportation-related laws and regulations. To carry out its functions, Enforcement Services:

- Checks commercial vehicles at fixed ports of entry to the State and through mobile enforcement for compliance, weight, and safety laws, including laws relating to the transportation of hazardous materials.
- Inspects vehicles to ensure their legality.
- Identifies stolen vehicles and vehicle parts.

Facilities:

Enforcement services has regional administrative offices as well as state-wide field offices and ports of entry. For example:

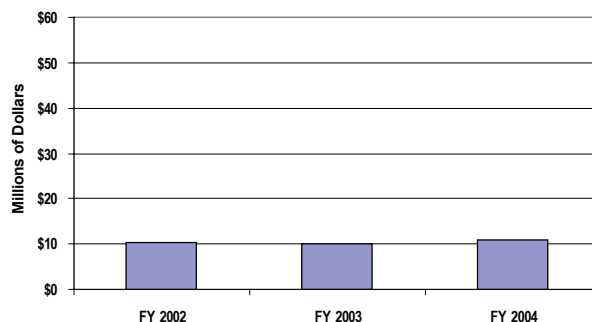
- It has its main administrative office at the state-owned MVD building at 1801 W. Jefferson in Phoenix, a southern regional office at a state-owned building at 1225 N. 25th Avenue in Phoenix, and a northern regional office in Flagstaff in privately leased space for \$28,481 per year.
- It has 43 field offices state-wide, including 40 in state-owned buildings and 3 in privately leased building space. Fifteen offices share building space with Customer Service field offices, including the three under lease.
- Twenty-two of the field offices are fixed ports-of-entry offices (POEs). Six POEs are International Border Ports with Mexico: Douglas, Lukeville, Naco, Nogales, San Luis, and Sasabe.

Program staffing:

301 positions with 87 vacancies as of July 8, 2004.

Program expenditures:

\$10.9 million (fiscal year 2004)



Equipment:

In addition to standard office equipment, Enforcement Services reports the following equipment, which is unique to its MVD mission.

- Forty-five hand-held radios and 90 mobile radios distributed state-wide.
- Forty-eight 40 caliber semi-automatic weapons and 48 bullet-proof vests, purchased for officers working in high-risk areas, such as the International Border Ports.
- A total of 114 vehicles, including 71 automobiles and SUVs and 43 trucks.
- Three mobile enforcement trailers.
- Seventy-six scales, including 18 used at ports of entry and 58 used for field inspections.

Mission:

To accomplish mandated enforcement and regulatory responsibilities and provide a system that ensures public safety.

Program goals:

1. To promote public safety and protection through regulation, licensing, and the administration of transportation laws.
2. To promote the efficient generation, collection, and management of revenues to meet public needs.

Adequacy of performance measures:

Enforcement Services' 82 performance measures are generally well-aligned with its goals. Additionally, it has established input, output, quality, efficiency, and outcome measures that provide information on effectiveness as well as on program activity and workload.

Source: Auditor General staff compilation of unaudited information obtained from MVD's Strategic Plan, Director's update for March 2004; lease reports; equipment inventory; and other information provided by MVD.